### Portfolio Banking Technology 2019 program

### 8:00 - 8:30 Registration

### Section I. - Digitalisation vs. Business

Banks and the MNB have prepared a digitalisation strategy for the sector, which is required for the more efficient and cheaper operation of banks and simpler and faster service for customers. Meanwhile, bigtech and fintech companies are increasingly active in the financial market and foreign digital banks have also appeared in Hungary, increasing competition. How will banks react to this?

#### 08:30 - 08:35 Welcome and keynote speech

Speaker: **Zoltán Bán**, CEO, Net Média (Portfolio Group)

#### 08:35 - 09:05 New strategy in digital banking in Hungary - Whats next?

Speaker:

András Becsei, alelnök, vezérigazgató, Magyar Bankszövetség, OTP Jelzálogbank

#### 09:05 - 09:55 Panel discussion: Fintech gurus on the future of banking

Moderator: **Balázs Vinnai**, elnöki főtanácsadó, Magyar Bankholding Zrt. Conversation participants: **Moucheron David**, CEO, K&H Bank **Yossi Hermush**, VP Product Management, Al Group, Citi Innovation Lab - Tel Aviv

Anthony Radev, Director emeritus, McKinsey & Company

# 09:55 - 10:50 Executive panel: Business and digital transition - The disruptive players are coming, is Hungary prepared?

Moderator: **Zoltán Bán**, CEO, Net Média (Portfolio Group) Conversation participants: **András Becsei**, alelnök, vezérigazgató, Magyar Bankszövetség, OTP Jelzálogbank **Ákos Demeter**, üzleti tanácsadással foglalkozó terület partnere, EY Hungary **László Harmati**, Deputy CEO, Erste Bank **Éva Hegedüs**, elnök-vezérigazgató, Gránit Bank **András Puskás**, Elnöki főtanácsadó, Magyar Bankholding Zrt.

László Sziráki, ügyvezető igazgató, informatikai divízió vezető, CIB Bank

### 10:50 - 11:15 Coffee break

# Section II/A - Digital banking innovations

PSD2, instant payment, customer identification – three projects with strong IT elements, all timed for 2019. How have the IT departments of banks fared in these an in digitalisation tasks? What challenges do they face? Is it still hard to find suitable IT professionals? What innovative solutions have banks introduced this year, and what projects are IT departments preparing for next year?

### Moderator: Dániel Huszák, Analyst, Portfolio

# 11:15 - 11:30 Life without wallets and anxiety - Your identity: don't leave home without it

Speaker: András Somkuti, CEO, chairman, NETLOCK, Docler-Group

# 11:30 - 11:45 Man and machine in customer relations - Hybrid solutions in everyday banking customer communications

Speaker: **Csaba Földházi**, CPO, Shiwaforce

### 11:45 - 12:00 Artificial Intelligence - Beyond Chatbots

Speaker: **Márk Hetényi**, igazgatósági tag, MKB Bank

### 12:00 - 12:10 Panel presentation talk: The new waves of digitalisation

Speaker: **Tamás Kórász**, partner, KPMG

### 12:10 - 13:00 Panel discussion: New technologies at financial institutions -IT managers' roundtable

Moderator: **Tamás Kórász**, partner, KPMG Conversation participants: **Ferenc Alföldi**, Head of IT, Budapest Bank **Ferenc Böle**, IT Project Director, OTP Bank **Gábor Strén**, ügyféligazgató, Pénzügyi szektor, Microsoft Magyarország **Béla Vér**, Managing Director, ApPello Kft.

### 13:00 - 13:55 Lunch break

## Section II/B - Digital banking solutions in practice

Implementing digitalisation in practice is far from being an easy task. What processes should be digitalised first and how can existing digital processes be linked? How to store digital data? Where can fintechs be useful? How will electronic payment enter the day-to-day life of banks and customers?

### Moderator: Ádám Turzó, Analyst, Portfolio

# 11:15 - 11:25 Understanding Generation Z - both as digital customers and as employees

Speaker: Krisztina Borsi..

### 11:25 - 11:40 Will banks start replacing major core systems? - Weighing IT and business risk

Speaker: Boris Martinovic, Public Policy Director, Mastercard

### 11:40 - 11:55 Does a self-driving car need a steering wheel? -

### "Autonomous" banking and E2E digital banking processes

Speaker:

János Hoós, Pénzügyi kockázatkezelés, üzletágvezető, EY

# 11:55 - 12:10 IT crisis is approaching - If you are not familiar with IT

systems, you risk the future of your company!

Speaker: **Péter Zautasvili**, CEO, SpeSys Kft.

#### 12:10 - 12:25 Customer management in the cloud

Speaker: Dániel Severa, Customer Success Manager, VCC Live Hungary Kft.

# 12:25 - 13:00 Panel discussion: Instant payments - What kind of payment solutions are coming?

Conversation participants: Ákos Gáborjáni Szabó, project manager, digitalisation expert, finste.com Zoltán Kozma, Chief Executive Officer, Takarékinfo János Zátonyi, Head of Department, GIRO Zrt.

### 13:00 - 13:55 Lunch break

# **Section III/A - Payment**

The payment industry is the olden goose of banks, but an increasing number of disruptors, bigtechs and fintechs are entering the market and taking over various segments from incumbents. How will we pay in the future? How well is the market working at present, and how long will a payment infrastructure based on cards be able to serve customers with ever growing expectations?

### Moderator: Ádám Turzó, Analyst, Portfolio

### 13:55 - 14:15 Open Banking in Hungary

Speaker: Tibor Berkes, Business Development Director, Mastercard Europe

### 14:15 - 14:35 Why is Unionpay entering Europe?

Speaker:

Dávid Nagy, Head of Central/Eastern Europe (CEE) region, UnionPay International

# 14:35 - 15:15 Panel discussion: The future of electronic payments - What moves the market?

Moderator: Endre Eölyüs, igazgató, Mastercard Europe Conversation participants: dr. Csaba Braun, credit card expert, Bank of China Zsolt Selmeczi-Kovács, CEO, GIRO

### 15:15 - 15:35 Coffee break

## Section III/B - Wealth management

Wealth management is also turning digital at an increasing pace, as customers want to see a 360-degree real-time picture of their full finances and all of their positions and want to be able to buy stocks, funds and other investment products immediately. Chatbots, wealth planners, mobile apps and AI solutions can all help them in this regard; the question is, which of these should wealth management providers introduce, and when?

Moderator: Viktor Bálint, marketing igazgató, Codecool

### 13:55 - 15:00 Panel discussion Innovations in investments

Conversation participants: **Tibor Bedő**, Founder / CEO, Brokerchooser **Balázs Faluvégi**, senior elemző, Portfolio **Imre Rokob**, Business Development Director, Dorsum **Sándor Vízkeleti**, vezérigazgató, Amundi Alapkezelő Zrt., BAMOSZ elnök

### 15:00 - 15:15 Digital wealth management in CEE - Case study

Speaker: Imre Rokob, Business Development Director, Dorsum

### 15:15 - 15:35 Coffee break

## Section IV/A - Fintech in Hungary

The fintech revolution has shaken Hungary as well, with several Hungarian fintech startups making successfully exits, while others with viable business models have grown in the fertile domestic soil. PDS2, the instant payment system and the digitalisation of banks could now all provide another big boost to fintech enablers and disruptors.

### Moderator: Viktor Bálint, marketing igazgató, Codecool

#### 15:35 - 16:05 Fintech pitches

Speakers: Gergely Olti, CEO, Smart Deposit Zrt. József Márton Orosz, specialist Bence Radák, Founder, CEO, Salarify

### 16:05 - 16:55 Panel discussion - How can the fintech market accelerate?

Conversation participants: **András Fischer**, főosztályvezető, OTP Bank **Norbert Kiss-Mihály**, Head of FX Reserves Investment Strategy Department, Hungarian National Bank **György Mudri**, alapító, Aggreg8 **Roland Pecsenye**, Partner, Zelig Associates, Angel Investor, Barion **János Pereczes**, ügyvezető igazgató, MBH Bank

## Section IV/B: Financial regulation and the market not allowed to press

Moderator: Ádám Turzó, Analyst, Portfolio

# 15:35 - 15:50 Payment market price regulation is harmful! Create a level playing field

Speaker: Boris Martinovic, Public Policy Director, Mastercard

### 15:50 - 16:55 Panel discussion: Regulation and competition in the payment market - What can we expect in Hungary?

Conversation participants: Boris Martinovic, Public Policy Director, Mastercard Márk Pánczél, Deputy Office Supervisor, Hungarian Competition Authority, Antitrust Office Ágnes Sütő, Területi vezető, Kommunikáció és elektronikus csatornák, Magyar Bankszövetség

Lóránt Varga, főosztályvezető, Magyar Nemzeti Bank

# Reception